

Please print and share with employees who do not have access to email.

Don't miss out!

The Reskilling Academy announcement is open until 06/16/2021.

Wage & Investment

Attention

Fresno Submission Processing **Impacted Employees**

Exciting Career Development Opportunity

- ✚ Are you a grade 2, 3 or 4?
- ✚ Have you applied for positions in the past only to be told you were not eligible, or you did not qualify?
- ✚ Do you want to continue your employment at the IRS after the Fresno SP closure in September 2021?

If you answered yes to any or all these questions, make sure you apply for the **new** IRS Reskilling Academy.

Contact Representative & Tax Examiner (Customer Service Reskilling Academy) *12 Month Roster

Open & closing dates
08/14/2020 to 06/16/2021

<https://www.usajobs.gov/GetJob/ViewDetails/576228400>

What is the Reskilling Academy?

The Reskilling Academy will offer a series of training and development opportunities for employees to gain the skills needed to qualify for higher graded positions across the Service. In the Reskilling Academy employees

will have the opportunity for hands-on training for continuing careers in Customer Service Representative or Tax Examining positions in Business Units other than Submission Processing. The curriculum will include a mixture of direct and virtual instruction, hands-on learning and application, and periodic assessments to track participants' learning success. Additionally, Academy participants will receive career mentorship and Fundamental skills training and guidance to help them prepare for re-deployment into the workforce. Participants successfully completing the program will receive a formal certification and be placed in continuing positions.

Who may apply?

Any Fresno employees at grade levels 2, 3, 4.

Who do I contact for help or questions regarding the Reskilling Academy?

Email us at wispemployeefocus@irs.gov. If you are at home, please provide your home contact information (full name, personal email address and phone number) and let us know the best method (email or phone) and time to contact you.