

# WE ARE NTEU

NTEU proudly represents federal employees in 37 federal agencies and departments. Since 1938, NTEU has been a vocal advocate for federal employees as we work to protect, promote and expand their rights. By standing together, NTEU members have a stronger voice in fighting for fair pay, a secure retirement, affordable health benefits and the tools and resources to do their jobs.



## Our Members

Throughout the federal government, NTEU-represented employees in hundreds of different positions provide the vital services that keep America running and thriving. We proudly represent law enforcement officers, scientists, attorneys and cyber-security experts. Our members are revenue officers, food inspectors, bank examiners, park rangers and the list goes on.

## What We Do

NTEU is on the front lines securing higher pay raises, protecting and improving federal benefits, and ensuring employees have meaningful input in workplace decisions.

On Capitol Hill, NTEU has reversed proposed pay freezes, prevented harmful cuts to retirement and health care benefits, and after a 20-year fight, we won the first-ever paid parental leave program in the federal workforce. Members of Congress hear from us before making any decisions that impact the workplace.

NTEU negotiates innovative contracts that meet employees' needs, providing for alternative work schedules, telework, transit subsidies, performance awards, and much more. Highly-trained local leaders ensure management follows our contracts and treats employees fairly.

In federal courts, NTEU has won precedent-setting victories protecting and expanding federal employee rights and securing millions of dollars in back pay owed to employees.

We are the leading voice of federal employees in the media showcasing their work through news releases, social media and public service campaigns.

## Where We Are

NTEU is where you are. Our chapter leaders are your colleagues and they are ready to help you solve problems and be successful at work. They receive expert assistance from experienced NTEU staff at our headquarters in Washington, D.C., and seven field offices around the country.

**NTEU**  
National Treasury Employees Union

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*Our mission is to organize federal employees to work together to ensure that every federal employee is treated with dignity and respect.*

## Leadership



### **Doreen Greenwald**, NTEU National President

Doreen Greenwald, a frontline federal employee for 35 years, was elected National President in August 2023. As the union's top elected official, she is the spokesperson for the union representing NTEU with the media, Congress and agency leadership on issues important to union members and federal employees. Greenwald was previously the Special Assistant to the National President and was elected National Executive Vice President in 2022. She spent her federal career at the IRS, where she worked as a revenue officer and served for 14 years as president of NTEU Chapter 1 (IRS Wisconsin). Greenwald helped bargain multiple collective bargaining agreements between NTEU and the IRS.



### **Terry Scott**, NTEU National Executive Vice President

Terry Scott, a longtime IRS Revenue Officer, was elected National Executive Vice President in July 2024, the union's second highest office. He joined NTEU in 1993 and has served as president of Chapter 26 (IRS Georgia) for nearly two decades. Scott has extensive experience collaborating with other NTEU chapters, representing frontline employees and helping negotiate collective bargaining agreements that have benefited frontline IRS employees.

## Our Agencies

### Department of Agriculture

- Farm Production and Conservation Business Center
- Food and Nutrition Service

### Department of Commerce

- Patent and Trademark Office

### Department of Defense

- Federal Police Officers of Hawaii

### Department of Energy

### Department of Health and Human Services

- Administration for Children and Families
- Administration on Community Living
- Food and Drug Administration
- Health Resources and Services Administration
- National Center for Health Statistics
- Office of the Secretary
- Program Support Center
- Substance Abuse and Mental Health Services Administration

### Department of Homeland Security

- Customs and Border Protection
- Federal Law Enforcement Training Centers

### Department of the Interior

- Bureau of Land Management
- National Park Service

### Department of Justice

- Environment and Natural Resources Division
- Civil Rights Division

### Department of the Treasury

- Bureau of Engraving and Printing
- Bureau of the Fiscal Service
- Departmental Offices
- Internal Revenue Service
- Office of Chief Counsel
- Office of the Comptroller of the Currency
- Tax and Trade Bureau

### Consumer Financial Protection Bureau

### Commodity Futures Trading Commission

### Environmental Protection Agency

### Federal Communications Commission

### Federal Deposit Insurance Corporation

### Federal Election Commission

### Federal Housing Finance Agency

### Federal Trade Commission

### National Credit Union Administration

### Nuclear Regulatory Commission

### Securities and Exchange Commission

### Social Security Administration

- Office of Hearings Operations

## NTEU's Record of Success

### Improving Pay and Retirement

We have won higher pay raises and back pay owed to employees, while fending off perennial threats to federal retirement benefits:

- Secured legislation guaranteeing all federal employees back pay in a government shutdown
- Supported establishing new locality pay areas
- Won \$533 million in back pay for federal employees
- Reached a settlement worth more than \$200 million for CBP employees covering 10 years of scheduling and overtime violations
- Secured \$173.5 million for special rate employees after a 22-year legal battle

### Expanding Employee Benefits

We have improved work-life balance, built on existing workplace benefits and secured monumental new ones:

- Won the first-ever paid parental leave program in the federal government
- Advocated for passage of the Telework Enhancement Act
- Gained a provision allowing young adults up to age 26 to be covered by their federal parent's health insurance plan
- Won law enforcement officer retirement benefits for Customs and Border Protection Officers
- Successfully pressed for FERS-covered employees to receive credit for unused sick leave
- Led the effort to create federal flexible spending accounts

### Advancing Workplace Rights

NTEU works aggressively to protect federal employees' right to have a voice in their workplaces and in the political process:

- Challenged a law prohibiting federal employees from informational picketing
- Secured protections for federal employees from unlawful and politically motivated firings
- Won reforms to the Hatch Act, opening the political process to federal workers
- Successfully argued for midterm bargaining rights for federal unions at the Supreme Court

### Outreach to the American Public

NTEU strongly advocates for adequate agency funding and we educate the public on the important work our federal employees perform:

- Educated the public on the importance of safeguarding the professional, nonpartisan merit-based workforce
- Stopped the IRS from closing the IRS Tax Processing Center in Austin
- Prevented the closure of seven FDA food sampling labs
- Brought the personal stories of federal employees into the national spotlight during government shutdown threats



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**NTEU**  
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